

# SAP Hosting on Demand

Optimize your IT operations



**information  
services**  
connecting to create value

**BASF**  
The Chemical Company

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# When running your IT landscapes, use tried and tested solutions.

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Enterprises who are looking to increase the value IT adds to their business but who also want to increase their profitability, need to be able to add new software functions and IT services to their existing IT platform quickly. This is exactly the kind of flexibility offered by our Hosting on Demand Services. We provide you with IT solutions on a flexible, as-needed basis, and bill based on actual use. This means you can avoid having to invest in IT capacities that are only needed to cover peak demand for a handful of days, and so turn fixed into variable costs. This frees up capital for your core business.

## SAP Hosting “made in Germany”

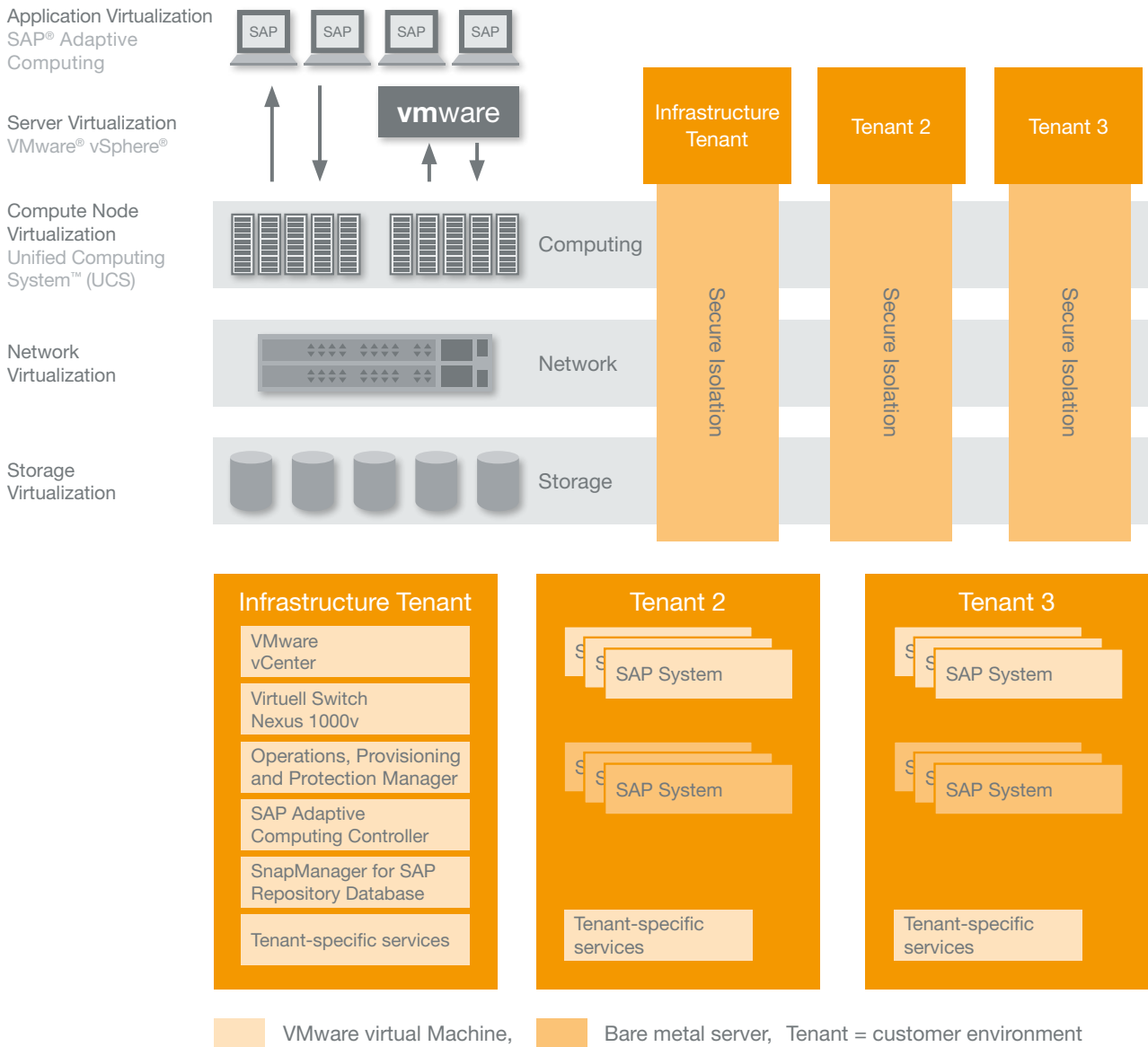
It's your choice: Make a decision between a dedicated environment or a dynamic business operating model, between needs-based or use-based billing. Your applications and data are stored in our data centers in either scenario. Our data centers have the highest levels of data security. After all, our hosting is “made in Germany”: a redundant infrastructure with two high-performance data centers at our company HQ in Ludwigshafen providing fail-safe data storage – this guarantees that your data is safe and available round the clock, 365 days a year. Not forgetting: an independent power supply which safeguards operations in our data centers. We have our own power stations and run our data centers separately from the public grid.

We can set up new systems within a week. Expansions (RAM, CPU, storage) are possible at very short notice. We can scale down resources at the same speed we can expand them – helping our customers reduce costs. Another benefit for our customers: You achieved independence from the hardware cycle – expensive migration projects with server replacement are no longer necessary. We have been managing the SAP system landscape at the BASF group for over fifteen years. We have a strong history in the handling of a wide range of SAP system landscapes, lifecycles and user support. More than 50,000 SAP users (in the order of several dozen to 50,000 defined users) already benefit from our hosting services.

We are ISO 9001:2000 certified – the International standard for Quality Management – and also meet the International Standard for Information Security ISO 27001:2005. Our employees (Certified SAP Technology Consultants) receive ongoing training. Our services are based on fine-tuned, tried and tested procedures meeting ITIL standards. We offer professional consulting services for your SAP system operation – irrespective of the industry and size of your company, or whether you have a small number of SAP users, or work with a complex ERP system with several thousand employees in different countries. Take advantage of our custom-made services tailored exactly to your needs.



## Cloud architecture for SAP on Demand – virtualization of the entire infrastructure stack



## Our on Demand Services

### HW platform & SAP system options

- SAP with Oracle/MaxDB, X86 architecture running SUSE Linux
- All SAP components as per the SAP Product Availability Matrix (PAM)
- Secured “Shared service” infrastructure (network, storage, computer)

### Service orientation

- Up to 2000 concurrent SAP users
- Dynamic scaling
- Horizontal addition/removal of SAP instances
- Vertical needs-based adjustment of CPU and RAM resources
- Up to 99% availability

